### Too much to carry?

Leave your John Lewis purchases with us, then pick them up when you're ready to go. Simply drop them off at any till, either in bulk or as you shop, and we'll ensure they're ready for you to pick up at our Customer collections point when it suits you. This is accessible on the Ground floor from China and glass.

#### John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at www.johnlewis.com/insurance. If you're interested in the John Lewis credit card, simple ask one of our Partners, or go to www.partnershipcard.co.uk

#### Car parking

The nearby car parks provide 14,000 parking spaces, which are free after 6pm.

#### Toilets

Adjacent to Haberdashery on the Second floor, in the Espresso bar on the Mezzanine (access from the Ground floor, outside Beauty) and Home furnishings on the Ground floor.

### Catering

The Place to Eat on the Second floor serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, cakes and pastries. The Espresso bar on the Mezzanine floor offers an extensive tea and coffee menu as well as a range of Maison Blanc patisserie.

#### Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Milton Keynes please ask a member of staff or go online to, www.johnlewis.com/miltonkeynes. You can also call us on 01908 679171, or Textphone 18001 + 01908 679171 (via Typetalk). If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

#### Shopping hours

| Monday            | 9.00-8.00   |
|-------------------|-------------|
| Tuesday           | 9.00-8.00   |
| Wednesday         | 9.00-8.00   |
| Thursday          | 9.30-8.00   |
| Friday            | 9.00-8.00   |
| Saturday          | 9.00-7.00   |
| Sunday            | 10.30-5.00  |
| (Sunday browsing) | 10.30-11.00 |

#### John Lewis Central Milton Keynes Milton Keynes MK9 3EP Telephone 01908 679171 Fax 01908 325399 jl\_mkeynes@johnlewis.co.uk johnlewis.com

John Lewis department stores SD53326 / 11.12

**John Lewis** 



John Lewis

# Shopping at John Lewis Milton Keynes

## Welcome to John Lewis Milton Keynes

Here you'll find three storeys, generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the shop.

#### The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

#### The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices, with the highest standards of impartial advice.

#### Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all computers and tablets, DVD Players, cameras and audio include a 2-year guarantee. Our John Lewis large kitchen appliances are guaranteed for 3 years, while all other large appliances are covered for 2 years.

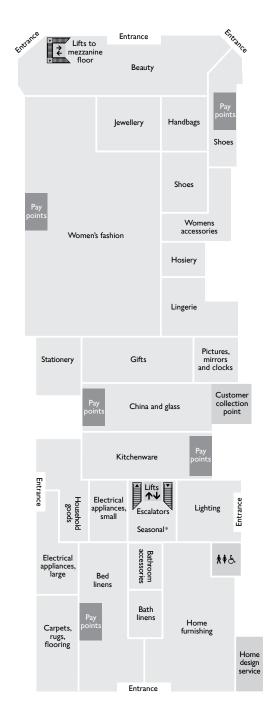
#### Shop at your convenience

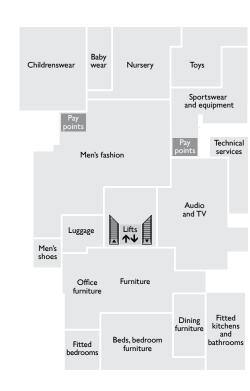
There's even more choice online, where you can shop from home, on the move (with your mobile device) and even in store at our online shopping points. We'll deliver direct to you, or you can Click & collect for free. Simply order online by 7pm and pick up from your preferred John Lewis shop or a selected Waitrose after 2pm the following day.

#### Spend over £50 and delivery is free

Standard delivery is free to the UK mainland and Northern Ireland for all orders of £50 or over. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove and take away packaging too.

GROUND FLOOR





Babywear **1** Bathroom accessories **G** Beauty **G** Beauty retreat MBeds and bedroom furniture 1 Blinds **G** Boy's fashion 1 Cameras 1 Children's shoes 1 Childrenswear 1 China and glass **G** Christmas shop\* **G** Clarins Skin Spa M Clocks **G** Computers 1 Electrical appliances, large **G** Electrical appliances, small **G** 

Audio and TV 1

FIRST

FLOOR

Fashion fabrics 2 Fitted bathrooms 1 Fitted bedrooms 1 Fitted kitchens 1 Floor coverings **G** Furniture **1** Garden furniture\* **G** Gifts **G** Gift List **M** Girl's fashion 1 Haberdashery and crafts **2** Handbags **G** Home furnishings **G** Hosiery **G** lewellery G Kitchenware **G** 

Lighting **G** Linens **G** Lingerie **G** Luggage 1 Men's fashion 1 Men's shoes 1 Nursery **1** Personal care **G** Pictures and mirrors **G** Schoolwear 1 Silverware **G** Sports 1 Stationery **G** Sunglasses **G** Toys and children's books 1 Watches **G** Women's accessories G

second

FLOOR

Women's fashion **G** Women's hats **G** Women's shoes **G** 

#### Services

#### Customer support

Customer collection  ${\bf G}$ Customer services MGift List **M** Partnership card **M** Tax free shopping **M** Export and VAT M

Parents' room 🗄 2. M Toilets 🛉 🕯 G, 2, M

#### Restaurants

The Place to Eat **2** Espresso bar **M** 

MEZZANINE FLOOR



### Experts on Hand

#### Fashion

Beauty treatments M Fashion advice **G** Lingerie fitting **G** 

#### Home design and interiors

Bespoke furniture 1 Carpets and flooring **G** Fitted bedroom furniture 1 Home design service **G** Fitted kitchen and bathroom service 1 Lighting installation **G** 

#### Technical support Appliance removal and installation **G**

Children shoe fitting 1

Nursery advice 1

Nursery

Computer support and set up 1 TV installation and set up 1

Ground floor **G** First floor **1** Second floor 2

Mezzanine floor **M** Seasonal \*